

Kindertons Newsletter

The inside information from Kindertons

January/February Newsletter 2009

Welcome to the latest edition of the Kindertons newsletter – an up to date publication on the goings on and happenings across the Kindertons organisation, news items included from the previous month and also a look forward to the months ahead.

After the commotion of the Festive period it is good to come back to a busy January and what appears to be a snowy February! Nether the less Kindertons are continuing to grow, breaking records and hope to keep you informed of all the latest happenings.

If you have any queries or questions on any of the items covered in this month's newsletter please do not hesitate to email mathew.scott@kindertons.co.uk



Reversing the Trend - Kindertons Expand its Operations

In the current climate of downsizing, closures and speculation over the future of many organisations in the automotive marketplace, Kindertons Accident Management are bucking the trend – they're growing!

They have made 4 new roles and taken on an additional 10 members of staff since October 2008. The new roles include Driver training, HR and Internal trainers.

The volume of vehicle movements is continuing to increase showing a significant rise since last year across the fleet, which has coincided with a growth in Delivery Drivers prompting the appointment of Peter Sinclair as Full Time Driver Trainer responsible for delivering training on company procedures, health and safety and advanced driving techniques.

Coinciding with the changes in the logistics side of Kindertons Ltd, Head Office in Cheshire has also seen internal expansion with a growth in the amount of Claims Handlers due to demanding amounts of claims handled. As a result of the forward thinking and the emphasis on internal growth, Kindertons have appointed Leanne Salmon and Shona Murphy as Training Consultants along with Janet Barton as the Human Resources Manager for the organisation.

New Look Vans are Miles Better



Kindertons entire fleet of delivery vehicles is currently under going a major face lift, branding all the trucks with the Kindertons Logo increasing brand awareness on the roads. The Design Department have been working hard to brand the whole delivery fleet which consists of 50 plus vehicles, Neil Barlow, Head of Design commented:

"It has been a very challenging project so far, but seeing the vans and trucks on the road makes it all worth while".

Look out for a Kindertons truck near you!



Kindertons FC's Swift response

After training sessions in the recent weeks at a secret location in the Heart of Cheshire, Kindertons FC seem to have a very healthy squad of players and preparing thoroughly for the derby game with Swift Hire.

With the squad numbers yet to be registered, there are some very nervous faces around the camp waiting to see if they have made the cut, however due to no confirmation of fixtures between the club and Swift Hire, it could be a nervous wait.

Coaching Staff of Kindertons FC, Stephen Faun and Shaun Ellison are yet to get confirmation on the fixture to be played against competitor and local rival Swift Hire, but are in a confident mood ahead of the big game.

Watch this space for details on where and when the game will be played, however coverage should be available on well-known sports channels globally.

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The New Class Graduate

With Claims Handlers being key members of the work force in the organisation, Kindertons has got an extensive training programme to ensure all members of each team are fully trained and are experienced in dealing with variations of Accident Claims.

The Full Training Programme lasts for 6 months in total, allowing the Claims Handlers to familiarise themselves with all aspects of the profession and gaining valuable experience from the training staff and other members of their respective teams. Maria Sutton, Training Manager added "We are forever adding to the Training Programme, reacting to procedural change internally and externally, I can speak on behalf of all the Training Team that we are delighted with all the Claims Handlers currently, showing extensive industry knowledge and handling claims to the expected Kindertons high standard".

On the 29th January 2009, Abigail Larvin, Cerys Bailey, Chris Bell & Laura Evans all passed the 3 month stage of their Training Programme, congratulations to all of them and they are looking forward to completing the programme and becoming Claims Handlers.



Kindertons Acquire Experience

As a proactive organisation Kindertons are always looking to expand their workforce in all areas, recently Kindertons managed to acquire the services of Megan Campbell as GTA (General Terms of Agreement) Team Leader and Simon Harvey as Senior Recovery Technician.

Both Simon and Megan have extensive backgrounds in the Insurance Market and their overall industry knowledge and experience will prove priceless to Kindertons currently and in the future. A key role for the pair will be to provide technical knowledge to and mentor junior staff to assist their progression and development within the company.

Chris Latham, General Manager added, "Gaining such experience in the office really is an asset to the company and to the other members of staff, Simon and Megan's roles are very important and this acquisition is a signal of intent of Kindertons continuous growth".

Andy Takes a Back Seat (For Once!)



Andy Murfin, Team Manager and integral member of the Kindertons Staff is putting himself in the back seat of a racecar to be driven round a track by his Father, this sounds like an easy task, however Andy's Father is unfortunately 99% blind, leaving the navigating to the back seat driver.

The event will be raising money for the good cause that is 'Guide Dogs for the blind' and is taking place at the Three Sisters Race Track in Wigan on 18th March 2009. The sponsorship forms have been going round the office and Kindertons are trying to raise as much money as possible for a charity that is close to everyone's hearts.

If you would like to be so kind and sponsor Andy and his Father please do not hesitate to get in touch and email on andy.murfin@kindertons.co.uk this would be much appreciated and pictures / videos will follow next month documenting the event.

Thank you for reading this edition of the Kindertons newsletter, Kindertons do hope you had an interest in the items and If you have any queries, questions or enquiries regarding the newsletter please do just email: mathew.scott@kindertons.co.uk or if you are further interested in any of the services Kindertons can offer you please call the Sales Office on 01270 507 988 or feel free to browse our website: www.kindertons.co.uk